



# Ryan Turner

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## SUMMARY

Product and innovation executive with 20+ years building technology from zero to exit. One of the earliest hands-on practitioners of production-grade agentic AI, having designed and deployed autonomous AI workflows and AI-native analytics products at enterprise scale. Serial founder turned C-suite leader, with a track record spanning 5,000+ client platforms, 3X revenue growth at a two-sided marketplace, and products used by tens of millions of users globally. Equally effective setting strategy in the boardroom and shipping in the codebase.

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## EXPERIENCE

### **Chief Innovation Officer / Chief Product Officer**

*Key Data Dashboard · Austin, TX · 2021–2025*

- Scaled the **world's largest short-term rental data platform** to 5,000+ clients, serving property managers, investors, and enterprise data consumers across global markets.
- **Grew enterprise data sales 5X** while significantly reducing implementation costs, expanding commercial reach without proportional overhead increase.
- Built and launched a full AI analytics layer — enabling real insight from natural language.
- Served as internal AI center of excellence, setting AI strategy and governance frameworks and enabling enterprise-wide adoption and **training of generative AI tooling**.

### **VP of Product**

*TripShock · Austin, TX · 2018–2021*

- Drove a **3X increase in revenue within two years** by owning product strategy across the full two-sided marketplace — traveler acquisition and partner retention.
- Led 25+ software engineers through a full-stack rewrite from legacy PHP to React/Node.js, **doubling page load performance**— a critical improvement for travelers booking under limited connectivity at peak destination periods.
- Aligned engineering, marketing, and operations around a unified product roadmap, delivering measurable and sustained improvements in site performance and conversion.

### **Senior Product Manager, Post-Booking Experience**

*HomeAway / VRBO / Expedia · Austin, TX · 2015–2018*

- Owned the end-to-end post-booking experience for **tens of millions of travelers** across mobile and web.
- Managed property owner hospitality portals across **10+ global brands** and multiple languages within Expedia Group's portfolio, ensuring consistent UX at international scale.
- Represented the company as a recurring speaker at industry conferences; managed strategic hospitality vendor partnerships.

### **Co-Founder & Chief Creative Officer**

**Glad to Have You · Atlanta, GA · 2013–2015**

- Co-founded the **first short-term rental hospitality platform** — delivering digital guest experience tools that became the **de facto standard for professional property managers within 18 months** of launch.
- Identified and launched a lightweight product for individual property owners within 90 days, demonstrating rapid product iteration and market responsiveness.
- Achieved **successful acquisition by HomeAway**, validating the product's strategic value to enterprise travel platforms.

### **Co-Founder & Chief Creative Officer**

*Bizmosis · Atlanta, GA · 2008–2015*

- Co-founded a mobile app studio delivering **250+ iOS and Android applications**, including among the **first 500 apps ever published to the App Store**.

- Built applications for major brands including the New York City Marathon, Lowe's, Publix, and American Idol – earning multiple **Apple editorial features**.
  - Applications collectively served **millions of users**.
  - Achieved **successful exit to Innovative Architects**.
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## SKILLS

**AI & Machine Learning** Agentic AI Systems | AI Strategy & Roadmapping | Enterprise AI Adoption | LLMs | Generative AI | Prompt Engineering | NLP | Computer Vision | AI Governance | Responsible AI

**Product & Business Leadership** Product Strategy | Product Management | Go-to-Market Strategy | Startup Leadership | Business Development | OKRs & KPIs | Cross-Functional Team Leadership | Stakeholder Management | New Product Development

**Software Engineering & Architecture** Python | C# | .NET | Node.js | JavaScript | TypeScript | React | REST APIs | Microservices | System Design | CI/CD | Docker | Serverless

**Cloud & Data Platforms** GCP | AWS | Azure | Snowflake | Databricks | BigQuery | ETL/ELT Pipelines | Data Warehousing | SQL | Apache Spark | Data Governance

**Web & Mobile** Full-Stack Development | SPA Frameworks | Mobile Application Development | Responsive Design | UX/UI Collaboration | Agile/Scrum | SDLC

**Intelligence & Research** High-Volume Web Scraping | Competitive Intelligence | Market Research | Business Analytics

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## EDUCATION

Bachelor of Science, Mechanical Engineering University of Illinois · Urbana-Champaign, IL